

From: RSD_LRS_PSP2 <RSD_LRS_PSP2@dps.texas.gov>
Sent: Monday, March 24, 2025 9:56 AM
To: Rod Townsend <rod@goheeled.com>
Subject: RE: Level 3 Renewal

Good morning, Rodney,

Our apologies for not answering the 2nd part of your question, yes you are correct, the following items must be completed in order to renew a level 3 commissioned security officer license:

1. In-Person Classroom or Online Training (Continuing Education Hours)
2. In-Person Self Defense Tactics Training
3. In-Person Firearm Training (and Proficiency Demonstration)

Thank you,

Private Security Licensing (LD29777)
Regulatory Services Division
Texas Department of Public Safety 512-424-7293

From: Rod Townsend <rod@goheeled.com>
Sent: Thursday, March 20, 2025 5:15 PM
To: RSD_LRS_PSP2 <RSD_LRS_PSP2@dps.texas.gov>
Subject: Re: Level 3 Renewal

Thank you for the reply.

In the interim, please respond to item 2 in my previous email.

Rod Townsend
Go Heeled Firearms Training
832.390.1775
www.goheeled.com

On Mar 20, 2025, at 4:33 PM, RSD_LRS_PSP2 <RSD_LRS_PSP2@dps.texas.gov> wrote:

Good afternoon, Rodney,

Thank you for your suggestion and it will be taken into consideration. This suggestion has also been forwarded to appropriate staff for review.

Thank you,

Private Security Licensing (LD29777)
Regulatory Services Division
Texas Department of Public Safety 512-424-7293

From: Rod Townsend <rod@goheeled.com>
Sent: Wednesday, March 19, 2025 7:09 PM
To: RSD_LRS_PSP2 <RSD_LRS_PSP2@dps.texas.gov>
Cc: Rod Townsend <rod@goheeled.com>
Subject: Level 3 Renewal

Good evening.

I often receive calls/emails from customers trying to renew their Level 3 Security license. When they check their training status on TOPS, it shows only the requirement to complete the Firearms Proficiency Demonstration. Based on what they see on TOPS, it is often a challenge to convince them they must complete the In-Person Classroom or Online Training, then complete the Self Defense Tactics and Firearms Training in-person as well. It's not just a matter shooting the qualification.

1. Is it possible to reflect this when they log into TOPS and check their status... list all training that is required, not just Proficiency Demonstration.
2. If item 1 is not possible, please confirm in your reply that all three items below must be completed to renew a Level 3 License.
 1. In-Person Classroom or Online Training (Continuing Education Hours)
 2. In-Person Self Defense Tactics Training
 3. In-Person Firearm Training (and Proficiency Demonstration)

Regards,

Rod Townsend
Go Heeled Firearms Training
(832) 390-1775 GoHeeled.com [Facebook](#)
[Join US LawShield](#)
[Join the NRA and save \\$10](#)
TX DPS #F29703601